

**Situation:** COVID-19 has been declared a pandemic

**Event trigger:** A person [Individual A] who has had some interaction with the Enterprise has tested positive for the COVID-19 virus

### Current Response

#### Elapsed Time: Hours to Days

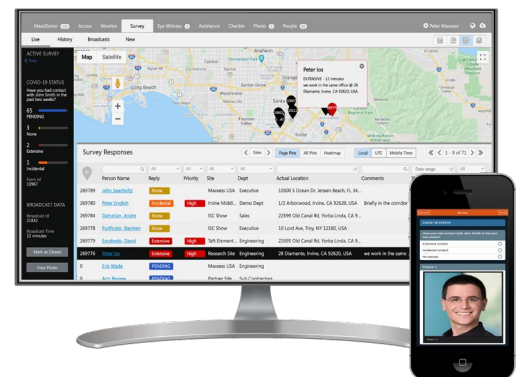
1. The Enterprise sends emails and/or text alerts to all affiliates inquiring whether or not they have had contact with Individual A
2. Affiliates respond via email or text
3. The Enterprise collects and analyzes all responses, emails or texts. This will largely be a labor-intensive process
4. The Enterprise implements its policy depending on the responses it receives
  - Maintaining a consistent follow-up process is difficult
  - There is no way to ensure the privacy or security of the alerts and responses

### Maxxess InSite™ Response

#### Elapsed Time: Minutes

1. The InSite system manager sends an InSite Contact Survey form to affiliates with the question **“Have you had contact with Individual A in the past two weeks?”**
2. InSite Mobile users then respond by selecting either **Extensive, Incidental or None**
3. The InSite database aggregates all responses [or non-responses] and assigns them to appropriate classes
4. The InSite system manager provides feedback to each affiliate and implements the enterprise’s policies
  - All data is stored in the secure InSite database and can be reviewed to verify compliance

**Conclusion:** The Maxxess InSite™ solution provides significant improvements in providing enterprise’s response to events in terms of timeliness, privacy, efficiency, and completeness



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